



Vat Reg. No: 4260209038

WORLD LUXURY SPA AWARD 2013

The Sparkling Health Spa nominated for “TOP SERVICE ORIENTATED SPA” award.

In an era where service excellence is often neglected, **The Sparkling Health Spa** situated at the Sparkling Waters Hotel, has prove that adage to be incorrect.

As part of the ongoing improvement and upgrading programme, the owners of the Sparkling Waters Hotel recognized a need for a Spa.

The Sparkling Health Spa opened in December 2003 under the proprietorship of Lida Engels.

It is situated in the sub tropical gardens of Sparkling Waters hotel and housed in a 750sq.m thatched pavilion that includes a full-size swimming pool, relaxation area and private treatment rooms.

Overlooking a wooded area on the banks Krom River it is the perfect setting for this award winning Spa.

The vision of the hotel owners proved correct and since inception it has had a significant impact on the occupancy levels of Sparkling Waters hotel.

The Spa mission statement says it all:

“Value for money without compromising luxury”.

The Sparkling Health Spa was the winner of “Stay Spa of the year” in 2007 and “Top 20 Spa in South Africa in 2009 and 2010.

And to add to their impressive list of awards and accolades,

The Sparkling Health Spa has just been voted: “**2013 Best Luxury Resort Spa**”

FINALIST as nominated for by guests and industry consultants over the past year.

This International award nomination is a feather in the cap of **The Sparkling Health Spa** situated at a three star hotel – all the other nominees are at 5 Star properties.

The categories for the 2013 World Luxury Spa Awards included Best Luxury Hotel Spa, Best Luxury Mineral Spring Spa, Best Luxury Safari Spa, Best Luxury Emerging Spa, Best Luxury Fitness Spa, Best Luxury Destination Spa, Best Luxury Wellness Spa, Best Luxury Resort Spa, Best Luxury Spa Group, Best Luxury Day Spa, Best Luxury Beauty Spa, Best Luxury Boutique Spa and Best Luxury Medical Spa.

The annual announcement of the World Luxury Spa Awards winners marks the highlight of a year-long search for the very best spas on the global front.

The World Luxury Spa Awards programme rewards those spas that have raised the bar of service excellence within a highly competitive industry over the past year.

“2012 has been a very interesting year for the spa industry, with many new spa additions and the level of competition where exceptional evident from the caliber of spas being nominated,” says Marinique de Wet, Executive Manager of the World Luxury Spa Awards. “We’ve never received so many nomination entries like we did this year, and it has been a truly thrilling experience to see who eventually came out on top!”

Open to luxury spas in the respective categories, the World Luxury Spa Awards™ are recognized and respected on the global front by the public and media at large and are universally acknowledged as the world’s leading awards initiative for luxury spas. France24 is the proud media partner to the World Luxury Spa Awards.

Competing spas in 2013 included small sized privately owned spas to globally renowned spa groups

Award winning spas are announced on a country, continent and global basis. They stood up to the highest expectations and were tested by discerning spa-goers looking for the ultimate experience where only the absolute best is acceptable.

Marinique de Wet, Executive Manager, World Luxury Spa Awards™ commented:

“The World Luxury Spa Awards™ is the highest accolade a spa can ever hope to receive. Participants the World Luxury Spa Awards™ challenge service excellence and highlight the importance of constant improvement. The Award truly puts the Award winning spas ahead of their peers from a marketing perspective.

“In these tough economic times our spas and wellness retreats have shown their anticipation to succeed and have come out even stronger than before. The World Luxury Spa Awards are there to recognize the very best of the best and raise the bar of service excellence even higher than before”

<http://www.luxuryhotelawards.com/winners/2013-spa-awards>

History and community involvement:

The hotel was started in 1954 as Crystal Waters by the Raubenheimer’s and was purchased by the Schiebe’s in 1970, and re-opened as Sparkling Waters Hotel in 1971.

The Sparkling Waters Hotel is a member of Heritage Environmental Rating Programme and are classified Silver. They participate in the community by supporting the local Tswelelang Early Learning Centre and through the local authority arrange for a mobile clinic weekly, together with a monthly family planning clinic.

Awards & Accolades

Sparkling Waters Hotel has been a semi finalist and finalist in the AA Accommodation award program every year since 1997 and received the “STEADY ACHIEVER” award in 2011 and the coveted “BEST VALUE FOR MONEY FAMILY RESORT” award in 2012.

They are also the only hotel in SA to have won the prestigious “CONFERENCE VENUE OF THE YEAR” award in the budget venue category three times.